# Wok On Fire chatbot.

## Landing page

* On the landing page, we will show a welcome message and there will be 2 options for the users to choose from:
* **Approach 1:**
  + **Menu** (hyperlink): Onclick this link, the bot will open the entire menu on the screen
  + **Top Sellers** (hyperlink) Onclick this link, the bot will show what items are the top-selling items for this week.

**OR**

* **Approach 2**: When the user types ‘Menu’ or ‘Top Sellers’ in the message and sends the text, the system will show the corresponding result.

A picture containing graphical user interface

Description automatically generated

## Menu Option

* When a user selects the ‘Menu’ option, the bot sends another message to the users ***Please select a category*** and provide the category list:
* **Chinese** (hyperlink)
* **Mexican** (hyperlink)
* **Italian** (hyperlink)
* **India** (hyperlink)

Graphical user interface

Description automatically generated with low confidence

* After selecting the category, the bot will show the results. Refer the below screenshot

Diagram

Description automatically generated with medium confidence

* The users can see the food items as per the categories and swipe left or right to see the next or previous item.
* Also, there will be + and – buttons to add/ remove the item to the cart.
* **GO TO CART**: Clicking on this button, the bot will show what items are in the cart.

## Top Sellers Option

* Selecting ‘Top Sellers’ options, the bot will show what are the top-selling items from this week so that users choose from these options.

Diagram, schematic

Description automatically generated

* The buttons and features remain the same when user choose the food ***Category***

## Go To Cart

* Clicking on **Go To Cart** link, the bot will send the message with the number of items added to the cart and the corresponding amount of the order.

A picture containing text

Description automatically generated

* There will be 2 additional links provided:
  + **CONTINUE TO ADD ITEMS**: Clicking on this link, the bot will go back to the menu or the top seller results so that the user can view add other food items.
  + **CHECKOUT**: Clicking on this link, the bot will proceed to check out the order.

## Checkout

When the user clicks on **CHECKOUT** link, the bot will send another message asking the user to provide the following information:

* ***Please provide your Name***: After typing the name and sending the message, the bot will show next message to provide contact number
* ***Please provide your Contact Number***: After giving the contact number, the bot will send another message to locate the address in google maps and also ask the user to type the address
* ***Please provide your Delivery Location and type the Address***: (Locate in map and type address): The bot will open the maps and, in the map, the user will be able to provide the location of delivery and also will have to type the address of delivery.

Graphical user interface, text, application, chat or text message

Description automatically generated

* For returning users, who already have the delivery details already saved, the bot will send a message and mention the default delivery address and provide an additional option ‘**ADD NEW DELIVERY ADDRESS**’ to add new address. Add new address delivery option will send new messages to ask for Name, Contact and Address details i.e.,
  + ***Please provide your Name***: After typing the name and sending the message, the bot will show next message to provide contact number
  + ***Please provide your Contact Number***: After giving the contact number, the bot will send another message to locate the address in google maps and also ask the user to type the address
  + ***Please provide your Delivery Location and type the Address***: (Locate in map and type address): The bot will open the maps and, in the map, the user will be able to provide the location of delivery and also will have to type the address of delivery.

Graphical user interface

Description automatically generated with medium confidence

* After providing the delivery details, the bot will send another message for the payment with the following options:

***Please select payment method***

* + **GPay** (hyperlink)
  + **PhonePe** (hyperlink)
  + **AmazonPay** (hyperlink)
  + **Cash on Delivery** (hyperlink)
* As per the selected payment method, the user will be redirected to the corresponding payment application.

Graphical user interface, application

Description automatically generated

* Once the user has provided the above information, the system will send a confirmation message of the delivery and estimated delivery time. See below screenshot

Graphical user interface, text, application

Description automatically generated

* **NOTE**: If the user selects the payment method as ‘***Cash on Delivery****’*, then the bot will not send the payment confirmation message ‘***Payment received of Rs. 320***’.